

Date Served: _____

JUROR/CUSTOMER SERVICE SURVEY

Your responses to the questions below will assist us in improving the jury/customer service in the Circuit Court for Montgomery County. All responses are voluntary and confidential, and we request that you **DO NOT SIGN** your name. We appreciate you taking the time to complete this important survey.

1. What method did you use to determine if you were to report for jury duty?

Montgomery County Judicial Center Website ___ Telephone ___ Other: _____

2. Were you selected to report to a courtroom for jury selection today? Yes ___ No ___

3. Did you serve as a juror on a case? Yes ___ No ___

If yes, what type of case did you serve? Criminal ___ Civil ___ Number of days served ___

Name of Judge: _____

4. If you were selected as a panel member on a case, how would you rate the judge.

How would you rate the attorneys. _____

5. How would you rate the following factors?

Excellent Good Adequate Poor N/A

A. Parking and Directions.....

B. Overall Orientation Program.....

C. Introductory Video

D. Jury Commissioner and Staff.....

E. Courtroom Personnel/Other Court Personnel

F. Security Personnel.....

G. Cafeteria Food

6. Did you visit the Montgomery County Judicial Center website prior to your jury service date? Yes ___ No ___

7.

If yes, please rate the following factors:

Excellent Good Adequate Poor N/A

Information regarding jury service on the Court's website

Locating jury service information on the Court's website

8. What method did you use to complete the jury questionnaire? On-Line Questionnaire ___ Mail ___ N/A ___

9. Occupation: _____ (optional)

Additional comments?

Please return the completed survey to:

Jury Commissioner's Office

Circuit Court for Montgomery County

50 Maryland Avenue

Rockville, Maryland 20850

Thank you for completing the survey!

Your participation as a Montgomery County Juror is most valuable and appreciated.